

HAPTrak™

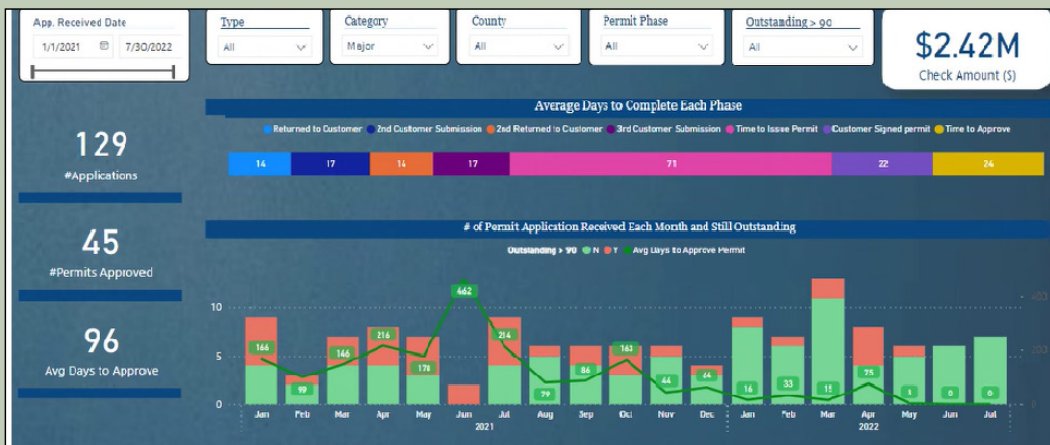
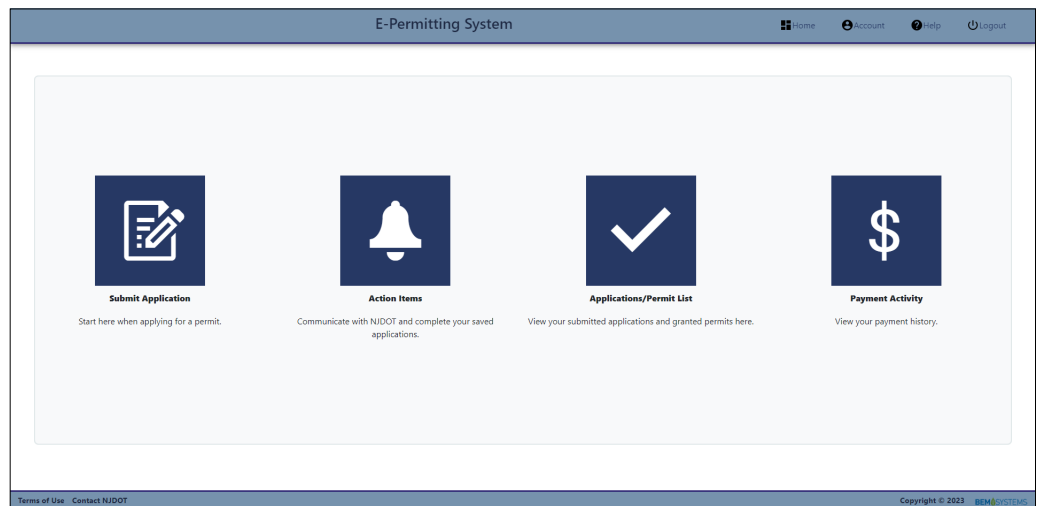
Highway Access Permitting

HAPTrak™ (E-Permitting) is a comprehensive system designed to automate the process of managing highway access and occupancy permits from pre-application meetings through the completion of construction, handling driveway, utility, drainage, lane closure, special event and other types of encroachment permits. HAPTrak is a web-based, GIS enabled application developed by BEM Systems, Inc. to manage, track, and document all aspects of encroachment and right of way permitting activities utilizing an intuitive web browser interface to access a secure centralized database system.



HAPTrak Portal

The HAPTrak Customer Portal manages electronic application submissions, credit card and electronic check payments, permit extensions, and communications between the agency and the business/public community on a 24 x 7 basis.



The HAPTrak Staff Portal electronically receives applications; manages reviews, inspections, and approvals/denials, and; produces documents, reports, and analytics.



Key Features

- Client Satisfaction – easier to do business with the state.
- Faster Time to Permit/Transparency – enables faster processing of applications and renewals, and visibility into the approval process.
- Ensure compliance with HBA – helps to meet federal agency oversight and audit requirements, and avoid penalties.
- Productivity/Efficiency – reduces manual processing of applications, permits, and renewals.
- Decision Making – supports better client decision making, with ability to identify bottlenecks, through better data analytics using dashboards.



Innovation, Technology, and Solutions (ITS)

Effective management of an environmental compliance program requires making informed decisions. Skilled project managers and support staff need easy access to accurate data. BEM's EMIS group has developed a software solution suite with decision-making support tools integrated into their consulting services:

- PAECETrak™ - Right of Way Property Acquisition Management System
- AdTrak™ - Outdoor Advertising Permit Management
- UTrak™ - Utility Coordination and Relocation Management
- HAPTrak™ - Highway Access and Occupancy Permit Management
- ETrak™ - Environmental Management
- Asset Management
- FfARS - Flood Forecasting Asset Response System

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